



## UPDATE ON INVESTIGATION INTO HIGH WATER BILLS

The HOA's investigation into complaints regarding unusually high water bills is continuing.

We are investigating every query received, checking consumption recorded per the Voltano information system by physically inspecting the meters, and also analysing the consumption recorded for trends and patterns.

To date, we have not found any instances where air trapped in the mainlines caused meters to erroneously record water consumption. Furthermore, no evidence has been found to indicate that water meters are not functioning correctly or that there are errors in the data uploaded from the meters to the Voltano system.

The HOA's billing processes have also been checked and we have confirmed that the Drakenstein Water Tariffs are being correctly applied.

We have found one instance so far where the meter reading reflected on the homeowner's accounts differed from the actual water meter reading. This was due to a manual input error which has been corrected and the account of the owner has been credited.

All other queries however are indicating a consistent pattern linked to the use of irrigation systems, prevalent during the hot summer months in Paarl.

Many people are not aware of the amount of water that an average domestic irrigation system uses:

- Typically, a standard irrigation system delivers a water flow rate of about 45 litres per minute, or 2 700 litres per hour.
- Using an example of a garden that has 10 stations, running at 10 minutes per station per day, it follows that:
  1. Total water consumption of only the irrigation system would amount to  $45 \times 10 \times 10 = 4\,500$  litres per day.
  2. Running this cycle every day for a 30-day month would equate to 135 000 litres of water consumed, only on the garden.
  3. According to the prevailing Drakenstein Water Tariffs, this alone would result in a bill of R9 730.
  4. Running this same cycle twice a day would however result in a bill of R23 334 (excluding all other household consumption).
- If for any reason (e.g. loadshedding throwing the system out of its normal timing cycles) an irrigation system runs for longer than intended, it could disperse over 10 000 litres in less than 4 hours.

We wish to thank those residents who have taken the opportunity to get acquainted with the Voltano Client App, or are using other private apps linked to their irrigation systems, in order to actively monitor their water consumption themselves. We recognise that the Voltano "App" is essentially a website link and are aware that there can be some delays in data being uploaded due to loadshedding as the system depends on standard cellular signals. However, the "App" is

still a very useful tool for residents wanting to track their water consumption on a daily and monthly basis.

Voltano have informed us that they are actively working on ways to minimize delays and ensure that data available on the "App" is as up to date as possible. They are also looking into possible enhancements, such as an option for homeowners to set custom alert levels (e.g. to receive a notice when consumption reaches a specified level in a month).

We will provide further detailed feedback once all queries have been concluded.

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## PEARL VALLEY TELEPHONE LINES

We are aware that some residents have experienced difficulties reaching certain Pearl Valley landline numbers and we have reported the issue to the relevant service providers. In case you encounter any problems, please do not hesitate to contact us at [info@pvhoa.co.za](mailto:info@pvhoa.co.za).

Please note that the Security Control Room landline number remains unchanged and is available 24/7 at 021 867 1201.

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## CARE OF PETS OVER THE COMING HOLIDAY PERIOD

As the school holidays and long weekends approach, we kindly remind pet owners who may be travelling to make appropriate arrangements for the care of their furry friends.

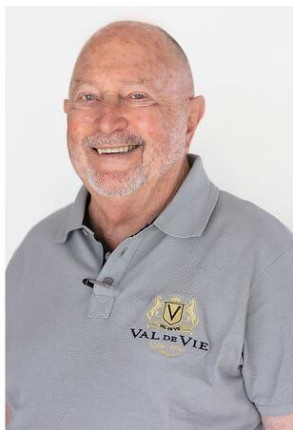
In particular, please ensure that dogs will not be left unattended and that they are under control at all times, especially at night, in order not to cause noise or disturbance.

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## REMINDER: OPPORTUNITY TO MEET WITH SUPER-ESTATE'S RISK MANAGER

A reminder that Louis De Jager is available at the HOA offices in the Pearl Valley Clubhouse between 08:00 and 09:00 on Wednesday mornings to meet informally with residents and answer security-related questions.

Louis is also a qualified Commissioner of Oaths, and residents are welcome to bring any documentation that requires certification.



*Louis De Jager*

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## PEARL VALLEY GOLF

One of the most important golf tips for the year is to have fun!

So, this really isn't a swing tip. However, it is one of the most important tips that you can receive. When you are at the golf course, whether you are practicing on the range or playing a round, you need to remember to have fun at all times. This is a challenging game! Too many players take the game too seriously, and they wind up taking the fun out of it as a result. If you aren't going to have fun while you play, you might as well find something else to do.

Before your next round, take a few moments to think about why it is that you are spending time on the golf course. What do you hope to get from the experience? What is it that draws you back out to spend your money on golf time and time again? Most likely, the answers that you come up with will be things like spending time outdoors, spending time with your friends, getting exercise, and more. Sure, you want to play well along the way, but that isn't the main motivation in why you play. By keeping your motivation in mind, and keeping your mind focused on having fun first and foremost, you will find that golf becomes a far more rewarding experience in the end.


Golf is a tremendous challenge, which is a big part of why so many people love to play. Embrace the challenge, and encourage those around you to play their best as well. Golf tips will always be a part of the game, and they are a big part of what makes it so much fun.

Good luck out there from the Pearl Valley team. Happy golfing.

For any further enquiries feel free to contact us:

- James Wade at [James.Wade@pearlvalley.co.za](mailto:James.Wade@pearlvalley.co.za) or call 082 435 5831
- Sevey Links at [Sevey.Links@pearlvalley.co.za](mailto:Sevey.Links@pearlvalley.co.za) or call 082 214 8014



  
VAL DE VIE  
ANNO 1783  
PEARL VALLEY  
— JACK NICKLAUS —  
SIGNATURE GOLF COURSE  
GOLF ACADEMY

# MEN'S

## OPEN HOUR

*Golf Clinic*

# EVERY WEDNESDAY

*from 1 March | Leading up to the hollow tining period in April*

08:00 - 09:00 | R200 PER PERSON



Pearl Valley on Val de Vie Estate



We have a passion for our purpose...  
to deliver a **deli'cious down-to-earth** deli experience.

Bread & baked goods | Fresh pressed juices | Meat  
Cheese | Smoothies | Snacks | Pantry goods and more...



**TRADING HOURS:**  
Mon - Sat | 08h30 - 18h00  
Sun | 08h30 - 14h00



follow us |   @village.deli

e: [downtoearthpv@villagedeli.co.za](mailto:downtoearthpv@villagedeli.co.za)

t: 021 876 9113



CELLARMASTER'S IMPRESSIONS



In the glass, the wine is a delicate straw colour with a slight green tinge. Intense gooseberry and lime aromas on the nose find harmony in nuances of dried grass. The mouthfeel is supple but vibrant with plenty of fresh lemon and winter melon flavours that linger on the palate. While the acidity is lower than previous vintages, the wine's refreshing character and low residual sugar ensure it to be beautifully balanced.

**ANALYSES**  
Alcohol 13,18% Vol  
Residual sugar 1,7g/l  
Total acid 6,1 g/l  
pH 3,48

Price per bottle R99

Order wine | orders@lhuguenot.com



CELLAR MASTER'S IMPRESSIONS

The emphasis of this wine is on mouthfeel. Well balanced, with an excellent structure, framed by an elegant finish and textured after-taste. Prominent aromas of red fruit, raspberry and frangipane balanced by soft yellow fruit such as apple and warm citrus.

A versatile companion to chicken, duck, fish, Mediterranean cuisine and soft cheeses such as brie, camembert and mozzarella.

**ANALYSES**  
Alcohol 12,5 % Vol  
Residual sugar 5,49 g/l  
Total acid 6,34 g/l  
pH 3,44

Price per bottle R100

Phone for delivery in Val de Vie Estate: 021 876 8037



CELLARMASTER'S IMPRESSIONS

The classic blend of Merlot and Cabernet Franc is prominent in some of the world's most iconic wines and in the 2020 La Motte Millennium they offer aromatic dark berries and plum with nuances of fruit cake and toffee providing subtle sweetness. The Malbec and Petit Verdot contribute intensity in colour, hints of spice as well as complexity and depth to the blend. Barrel-derived spice and charred oak flavours are well integrated for a medium-bodied wine with soft, but lively tannins and a lingering berry aftertaste.

**ANALYSES**  
Alcohol 13,86% vol  
Residual sugar 2,9 g/l  
Total acid 5,8 g/l  
pH 3,38

Price per bottle R100

**Wine time at the VILLAGE deli on Val de Vie Estate**

All wines deserve to be tasted. Some should only be sipped slowly, but you may need to drink the whole bottle of others. Whether a glass, a bottle or a case, good wine will never go to waste.

It is time to taste some wine! Explore new wines with us at the VILLAGE deli.

For the month of March, you can come and delight your palate with our new wine tasting offer at VILLAGE deli! For only R50 per person, you will be introduced to La Motte Sauvignon Blanc 2022, Polo Club Chardonnay Pinot Noir 2022 and La Motte Millennium 2020. Tasting time is 11h30-17h30 from Tuesday to Friday and 11h30-14h00 on Saturday.

The selection of wines to explore will change monthly. We invite you to come on this wine journey with us. To book your wine tasting, please email [experience@lhuguenot.com](mailto:experience@lhuguenot.com) or phone +27 21 876 8037 to make a reservation.

We all need something to help us UnWine'd at the end of the day. Every empty bottle is filled with a great story - make every sip count.



— JOIN —  
SPECIALIZED PAARL  
AND MRACE COACHING  
SYSTEMS AT THE

**WELLNESS  
DAY**

THIS SATURDAY

Join Specialized Paarl and Mrace Coaching Systems at the Wellness Day this Saturday for a full programme of mountain bike outrides and skills clinics.



08:00 - 11:00 | MTB outride | Intermediate difficulty level | 35km  
Age group: 16 years and upwards - Master category



08:15 - 10:00 | Youth skills session  
Age group: 7 - 15 years



09:00 - 10:30 | Beginner ladies outride and foundation skills  
Age group: 15 years and upwards





# W E L L N E S S

## WELLNESS DAY

**EXCLUSIVELY**  
for Val de Vie Estate residents

### ITINERARY



**DATE:** Saturday 11 March  
**TIME:** 8:00 – 12:00  
**LOCATION:** The Yard Gym  
at Val de Vie Estate

### ON THE DAY



Fit45 | Yoga | Water Pilates |  
Zumba | 5km fun run |  
SPECIALIZED Paarl MTB  
outride and skills clinics |  
Shake It Dance Performance |  
Fun activities for kids and  
teens plus local business  
activations, Spur truck and  
food and drink stalls

### DONATION



Please donate your unwanted  
soccer jerseys, athletic shoes  
and football boots to The  
Emerald Foundation on the day



For more information contact: [theyard@fitlifetraining.co.za](mailto:theyard@fitlifetraining.co.za) | No bookings required

## CS BIKINETICISTS

### Sport Specific Testing

CS *Biokineticists* offers sport-specific testing tailored to the needs of their clients. The tests focus on the specific areas required for each sport, taking into account any injuries or diseases. Each sport requires different techniques, and they aim to design tests that specifically target those areas.

*Benefits of sport-specific testing include:*

- Providing insight into strengths and weaknesses
- Allowing you to monitor your progress
- Offering incentives for improvement
- Focusing specifically on the areas that are important to your sport
- Examples of sports they test for include rugby, mountain/road biking, netball, athletics, rowing, golf, swimming, running, hockey, and more.

To get in touch with the *CS Biokineticists* team, contact them at +27 76 408 7608 or [csbiokineticists@gmail.com](mailto:csbiokineticists@gmail.com).



## CAMELOT SPA



# March Specials

**SPA SERENITY**  
60min Swedish Body Massage  
30min Salt Glow Body Scrub  
**R950 | SAVE R250**  
*\*Add Goodleaf CBD Oil to your massage for an additional R100 | Save R40*

**REJUVENATE**  
30min Thalgo Illuminating Radiance Facial  
Hyalu-Procollagene Wrinkle Correcting  
Pro Eye Treatment  
30min Classic Pedicure  
**R1150 | SAVE R230**

**BOOK NOW!**

*Valid 1<sup>st</sup> – 31<sup>st</sup> March 2023.*

Val de Vie Estate  
021 867 8001  
[valdevie@camelotspa.co.za](mailto:valdevie@camelotspa.co.za) | [www.camelotspa.co.za](http://www.camelotspa.co.za)

**CAMELOT SPA**  
Your World Of Wellness

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## PEARL VALLEY CONTACT DETAILS

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### PEARL VALLEY HOA

-  +27 21 867 8000
-  [info@pvhoa.co.za](mailto:info@pvhoa.co.za)
-  [www.pvhoa.co.za](http://www.pvhoa.co.za)

### SECURITY

-  Security Control Room – +27 21 867-1201
-  Pearl Valley Main Gate - +27 21 867 1203
-  Val de Vie Main Gate - +27 21 863 6110/6138
-  Berg River Gate - +27 21 863 6102/6101

Disclaimer: Kindly note that the opinions expressed in the communication are those of the authors/advertisers and do not necessarily represent the views of the Pearl Valley Home Owners Association.

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