



## WATER BILLS INVESTIGATION - CONCLUSIONS

The investigation into complaints received from some residents about high water bills has been concluded. Each individual matter has been fully investigated with feedback given to the respective residents. General consumption patterns and billing data for the Estate as a whole have also been thoroughly reviewed and analysed. In summary, both the water metering and billing systems have been found to be working correctly and accurately, and there are no indications of any underlying faults or problems with either system.

Key points to note:

- Pearl Valley residents pay the same water tariffs as all other residents in the Drakenstein Municipal area.
- The changes implemented by Drakenstein to the tariff scale from July 2022 year resulted in significant increases in water bills for residents whose consumption is at the higher end of the scale, i.e. more than 55,000 litres per month – even if there was no increase in the amount of water used compared to the previous year.
- PVHOA (like other estates) applies a Drakenstein-approved normalisation adjustment to water invoices which benefits residents by reducing the impact of the sliding scale tariff in the event of longer meter-reading periods. The water meter reading period is typically between 28 and 35 days and if there is a long period between readings this would result in higher consumption being charged at higher rates if the adjustment was not made.
- Analysis of water consumption records shows a consistent pattern linked to the use of irrigation systems, prevalent during the hot summer months in Paarl.
- Many people are not aware of the amount of water an average domestic irrigation system uses. Typically, a standard irrigation system delivers a water flow rate of about 45 litres per minute, or 2 700 litres per hour. If for any reason (e.g. loadshedding throwing the system out of its normal timing cycles) an irrigation system runs for longer than intended, it could disperse over 10 000 litres in less than 4 hours.
- Residents are urged to actively manage and monitor their water consumption themselves in order to understand their usage patterns and avoid unexpected large bills.
- Many residents have taken the opportunity to get acquainted with the "Voltano Client App" or are using other private apps linked to their irrigation systems, to monitor their water consumption themselves. Note that the Voltano "App" is essentially a website link and there can be some delays in data being uploaded due to loadshedding as the system depends on standard cellular signals. However, the "App" is still a very useful tool for residents wanting to track their water consumption on a daily and monthly basis.
- Voltano have informed us that they are actively working on ways to minimise delays and ensure that data available on the "App" is as up to date as possible.
- Voltano are also looking into possible enhancements to the "App", such as an option for homeowners to set custom alert levels (e.g. to receive a notice when consumption reaches a specified level in a month) and will provide further information in this regard in due course.

Any further queries may be addressed to the Estate Manager via [info@pvhoa.co.za](mailto:info@pvhoa.co.za).



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## HIJACKING AWARENESS WORKSHOPS

### *- Message from Security Management*

Dear Resident,

We are privileged to live in the safest Estate in Africa. However, when we leave the Estate, a different environment exists where your personal safety could be threatened. Being prepared for such situations, you will be better equipped to respond correctly, decreasing anxiety, shock, and risk of injury.

The Val de Vie Security department engaged TSU Protection Services to present Hijacking Awareness Workshops. The cost to attend a workshop will be R460,00 per person. A class will be two hours long and can accommodate 15-20 attendees per class.

The HOA would like to determine the level of interest in attending these workshops. Should you be interested, please email Roncia Adams ([roncia.adams@valdevie.co.za](mailto:roncia.adams@valdevie.co.za)) by Thursday, 6 April 2023. Once we know how many residents are interested in attending, we will schedule the training workshops and communicate the dates and times well in advance.

I appreciate your consideration.

Kind regards,  
Marius Herselman  
*Security Manager*

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## SOLAR PANEL INSTALLATION REQUIREMENTS

Residents planning to install a solar system must follow the Solar Installation Checklist and submit a plan for approval to the HOA-appointed architect, Louis Phillips Architects + Associates ([info@louisphillips.co.za](mailto:info@louisphillips.co.za)), and Drakenstein Municipality. Approval is required from both parties before proceeding with the installation.

The Checklist can be found on the PV HOA website ([www.pvhoa.co.za](http://www.pvhoa.co.za)).

For any assistance or questions, residents can contact the HOA's Building Control Officer, Andries Roux ([bco@pvhoa.co.za](mailto:bco@pvhoa.co.za)).

The table below lists the upcoming meeting dates and submission deadlines:

Plan Submission Deadline Dates	Design Review Committee Meeting Dates
31-Mar-23	06-Apr-23
14-Apr-23	20-Apr-23
28-Apr-23	04-May-23

## HOLLOW TINING

The Pearl Valley golf course, the driving range and The Valley Restaurant will be closed for the duration of hollow tining from Sunday, 16 April up to and including Friday, 28 April.

The golf course, driving range and restaurant will reopen on Saturday, 29 April 2023. The Pearl Valley gym, Back's Restaurant and Deli and the Pearl Valley swimming pool will be open during this period.

Please note that there will be no pool service at the Pearl Valley swimming pool during hollow tining.



IN THE SPIRIT OF THE US MASTERS TOURNAMENT, ONE OF THE PREMIER GOLFING EVENTS OF 2023, THE PEARL VALLEY JACK NICKLAUS SIGNATURE GOLF COURSE IS HOSTING A PAR 3 CHALLENGE, WHEREBY THE FRONT NINE HOLES WILL BE CONVERTED INTO A PAR 3 GOLF COURSE.

DRESS CODE: Green and yellow (US Masters Tournament colours)  
 FORMAT: Fourball Alliance | Three scores to count | 100% of course handicap  
 FEE: R220pp which includes the competition fee, plus post-golf snacks

BOOK NOW +27 (0) 21 867 8000 | [GOLFSHOP@PEARLVALLEY.CO.ZA](mailto:GOLFSHOP@PEARLVALLEY.CO.ZA)

## Halves and Better Halves Competition

Pearl Valley Golf team is look forward to hosting you this coming Sunday morning, the 2nd of April. It is great to see so many of our members supporting this fantastic club event.

Last year, we had 26 players taking part, so we would like to thank all our members for their support. Our defending Champions, Monica and Ian Bennet, won with an outstanding score of 44 betterball points in 2022.

Good luck to everyone taking part on Sunday, and may the best pairing win.

Entry Fee: R220 competition fee

This will include a sit-down lunch at prize giving and some awesome prizes up for grabs.



[View draw](#)



### Pearl Valley Junior Champs

On Sunday, 26 March 2023, the Junior Champs took place, and we would like to congratulate all the amazing young golfers who participated and achieved great scores.

[View scoresheet](#)



VAL DE VIE  
ANNO 1783  
PEARL VALLEY  
— JACK NICKLAUS —  
SIGNATURE GOLF COURSE  
GOLF ACADEMY

# MEN'S

## OPEN HOUR

*Golf Clinic*

# EVERY WEDNESDAY

*from 1 March | Leading up to the hollow tining period in April*

08:00 - 09:00 | R200 PER PERSON



# EASTER SUNDAY

## À LA CARTE MENU

*Enjoy a* **THREE COURSE**  
*family* **LUNCH OR DINNER**  
*at* **THE VALLEY RESTAURANT**  
*on* **EASTER SUNDAY 9 April**

# R400PP

Bookings are essential: [restaurant@pearlvalley.co.za](mailto:restaurant@pearlvalley.co.za) or 021 867 8046

[Click here to view the menu](#)



### THE VALLEY RESTAURANT ORDER & COLLECT

Did you know that The Valley Restaurant accepts takeaway orders via WhatsApp on Mondays through Thursdays, as well as Sundays?

WhatsApp your order to 071 644 6743.

ANNO 1625  
**La Motte**  
*a culture of excellence*

**VAL DE VIE**  
ANNO 1783

**Leopard's Leap**  
FAMILY VINEYARDS

**L'HUGUENOT**  
VINEYARDS



### Long weekend wine special

Pay **10% less** when you buy **6 bottles** or more of the following wines from the VILLAGE deli

- 2018 Val de Vie Epic Blend
- Val de Vie Methode Cap Classique Cuvee de Vie
- 2017 Val de Vie Perfect Host Chenin Blanc
- 2017 Val de Vie Valley of Life Signature Blend
- 2018 Val de Vie Ryk Neethling Premium Blend
- 2022 La Motte Sauvignon Blanc
- 2022 Leopard's Leap Chardonnay Pinot Noir
- 2020 Leopard's Leap Cabernet Sauvignon Merlot

*Offer valid for the month of April 2023.*

Email your order to [orders@lhuguenot.com](mailto:orders@lhuguenot.com)

**L'HUGUENOT**  
VINEYARDS

# UnWine'd Friday





## UnWine'd Friday... start your weekend the right way!

Wines at cellar door prices | Live music | Crusted Pizza | Food Truck | Jumping castle | Play area and much, much more...

**Date:** Friday 31 March

**Time:** 17:00 – 20:00

### **Bookings are essential**

[experience@lhuguenot.com](mailto:experience@lhuguenot.com) | 021 876 8037

*Please note that additional parking is available - just follow the signs to D'Vine Nursery.*



### **Crusted Pizza at VILLAGE deli**

The menu presents nine favourite pizzas with a selection of extras on a regular or gluten-free base; there really is no time to waste. Orders yours quickly and eat it fresh out of the oven in the beautiful garden or under the marquee where the ambience is pleasant and the excellent service free. Explore a classic Margherita or Regina, the local Crust or decadent Basic; there is also a meat-free Eden and more...

#### **Trading Hours:**

Mon – Thurs | 15:00 – 19:00

Fri | 15:00 – 20:00

Sat | 14:00 – 19:00

T: 063 815 6218

## **REMINDER: OPPORTUNITY TO MEET WITH SUPER-ESTATE'S RISK MANAGER**

A reminder that Louis de Jager is available at the HOA offices in the Pearl Valley Clubhouse between 08:00 and 09:00 on Wednesday mornings to meet informally with residents and answer security-related questions.

Louis is also a qualified Commissioner of Oaths, and residents are welcome to bring any documentation that requires certification.

## **CS BIOKINETICISTS**



Netball Clinic for children aged 7-13 years old where they can practice speed, agility, and coordination on the netball court, and work to improve their aerobic capacity, muscular power, balance, and reaction time, as well as their attack, defense, and match play.

- Thursday, 30 March | 15:00 – 17:30 (R290 per child)
- Friday, 31 March | 14:00 – 16:30 (R290 per child)
- Monday, 3 April | 11:00 – 14:00 (R350 per child)
- Wednesday, 5 April | 11:00 – 14:00 (R350 per child)

The Netball Clinics will take place this school holiday at the outdoor multipurpose courts at The Yard Wellness Centre.

For further information or to make your booking, email [csbiokineticists@gmail.com](mailto:csbiokineticists@gmail.com) or call 076 408 7608. Cash payments only.

#### PEARL VALLEY CONTACT DETAILS

##### PEARL VALLEY HOA

+27 21 867 8000  
info@pvhoa.co.za  
www.pvhoa.co.za

##### SECURITY

Security Control Room – +27 21 867 1201  
Pearl Valley Main Gate - +27 21 867 1203  
Val de Vie Main Gate - +27 21 863 6110/6138

Disclaimer: Kindly note that the opinions expressed in the communication are those of the authors/advertisers and do not necessarily represent the views of the Pearl Valley Home Owners Association.

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