



Dear Residents,

### **Important Notice | Removal of Grey Tag Readers at Facilities**

As part of our ongoing commitment to enhancing security and streamlining access across Val de Vie Estate and Pearl Valley, the Security Team introduced the HID Mobile Credentials Application last year. This highly secure and reliable system has successfully replaced the need for grey tags, allowing residents to enter and exit the estates and access facilities using their mobile devices.

We are now entering the final phase of this transition. On Monday, 17 February 2025, all remaining grey tag readers at the following facilities will be permanently removed:

- The Yard Gym
- The Yard Locker Rooms
- The Yard Swimming Pool
- Sports & Leisure Centre Gym
- Sports & Leisure Centre Swimming Pool
- Sports & Leisure Centre Bathrooms
- Pearl Valley Gym
- Pearl Valley Swimming Pool

From Monday, 17 February onward, grey tags will no longer be functional or required. Residents who previously used grey tags can now rely on their mobile devices with unique credentials to access facilities. This final step ensures enhanced security by eliminating the possibility of grey tags being passed around, lost, or misused.

We sincerely thank all residents who have already adopted the HID Mobile Credentials Application for cooperating to make this transition seamless. Your support is vital in maintaining the safety and integrity of our estates.

If you have any questions or need help with the mobile access application, please do not hesitate to contact the HOA office.

Kind regards  
**PVHOA**  
**3 February 2025**

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Pearl Valley Golf & Country Estate, R301, Wemmershoek Road, Paarl, Cape Town, South Africa 7646,  
South Africa, 0218678000

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