



## PVHOA Shuttle Bus Service Launch Details

Dear Residents,

The HOA is thrilled to confirm the launch of the new Pearl Valley shuttle bus service, starting on Monday, 27 November 2023.

The service is provided within the Estate for the use of residents' domestic staff and will be free of charge for the first three months. During this time, the HOA will monitor usage, test alternative routes and time schedules, and assess different options for potential user tariffs.



Please take note of the following important information and share this communication with your domestic staff.

### 1. Use of the Service

The shuttle bus service is for the use of residents' household staff only, i.e. cleaning staff, nannies, nurses, gardeners, and other residential assistants who are employed by residents to work in their homes and who are enrolled on the Estate's access system.

Employees of businesses, contractors and service providers such as garden and pool services must be transported by their employers and may not use the shuttle bus service.

### 2. Indemnity

Use of the shuttle buses is at the passengers' own risk and passengers agree that they will have no claim against the Pearl Valley Homeowners' Association, its members, employees,

representatives and or agents arising from any injury, illness, death, loss or damage of any kind sustained, whether arising from the use of the buses or from negligence or any other cause, which is suffered by any person who uses the bus service.

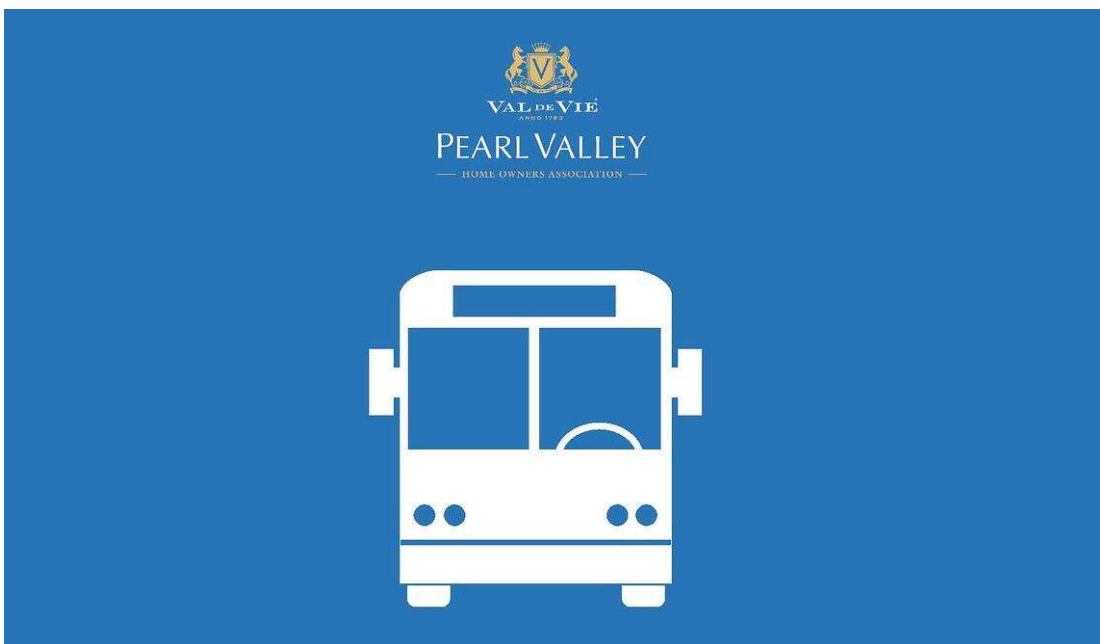
All persons are aware of the possible risks and dangers associated with using the bus service and waive all claims that any person might have against the Pearl Valley Homeowners Association because of use of the service.

In the event that the service is delayed, running late, or not available for any period of time, for any reason whatsoever, the HOA will notify residents and users as soon as practically possible, but will not be responsible for providing alternative transport arrangements or liable for any claims whatsoever.

### **3. Service Schedule**

The shuttle service will be available on weekdays from 07:15 to 16:30. It will not run on weekends, on public holidays or in the period between Christmas and New Year.

Buses will circulate along designated routes at 30-minute intervals, making stops only at designated bus stops.



Morning departure times from the main gate:

07:15

07:45

08:15

08:45

Afternoon return trips, starting at the farthest stop and travelling back to the main gate:

13:00

13:30

14:00

14:30

15:00

15:30

16:00

16:30

### **4. Routes and Stops**

Two routes will be operated in order to cover as much of the Estate as possible within the available time constraints. The two buses will have coloured stickers on the doors to indicate which route they are operating on.

- **Red Route:** Starts at the Post Office, turns right onto Bear Creek Boulevard and then into Grand Cypress Drive. Ends at the booms at the end of Grand Cypress.
- **Yellow Route:** Starts at the Pearl Valley Delivery Gate and heads down Bear Creek Boulevard into The Acres. Goes through The Acres, then exits and continues along Bear Creek Boulevard. Ends in Aspen Glen Way.

[View routes and stops here](#)

#### **5. Seating Availability and Maximum Capacity:**

There are no reservations and seat availability is on a first-come, first-served basis. The maximum seating capacity of each bus is 22 passengers. No standing is permitted.

#### **6. Passenger Transport Only**

The shuttle service is exclusively for the transportation of passengers and may not be used for transporting goods or deliveries of any nature.

#### **7. Safety Measures**

The shuttle service will adhere to all relevant safety regulations, including regular maintenance checks, driver training, and strict compliance with the Estate's speed limits. Smoking, vaping, eating, or drinking on the buses are prohibited.

#### **8. Details Subject to Change**

The shuttle routes, times and stops are subject to change based on patterns of use and operational considerations. These will be assessed by the HOA during the initial three month trial period and any changes will be communicated to residents and users in advance.

Should you have any questions, please feel free to contact the HOA offices at [info@pvhoa.co.za](mailto:info@pvhoa.co.za).

Kind regards

**PV HOA Trustees**

**21 November 2023**

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