



Grey Tags are to be replaced by the HID Mobile Credential Application

Dear Resident,

The Security at our Estate is one of the main reasons residents from all over the country and the world decide to reside here. Best-in-class technology is used to facilitate access to the Estate, and to this end, a more secure alternative to the grey tags was identified and successfully tested.

Grey tags were used to date to facilitate access for residents unable to use the biometric readers as their fingerprints can't be read. While the grey tags served their purpose, they posed a security risk as they could be lost or misplaced. Non-residents who found a misplaced grey tag could potentially gain unvetted access to the Estate.

With the new HID Mobile Credential System, residents can use their mobile devices with their unique mobile credentials to access the entry and exit gates. Using their mobile device, they always have their credential on hand, reducing the risk of losing it compared to a small grey tag. It is important to note that only the grey tag readers at the entry and exit gates will be replaced with this new system. The grey tag readers at other facilities will remain in place. The HID Mobile Access application, powered by Seos® credential technology, provides a highly secure and reliable solution. The HID Mobile Access application can be set up on the mobile device in just a few simple steps. Only residents who cannot use the biometric readers and currently use grey tags will be eligible for this new app. To have the app installed on their mobile devices, residents can visit the HOA office starting from Monday, 22 January 2024.

Removing the grey tag readers and installing the new keypads will be done in phases to limit inconvenience to residents. The roll-out of the app will be done in two phases – the first 300 residents will be enrolled in January 2024, and the remainder of residents will be enrolled in March 2024.

The keypads at the Visitor Lanes remain, and these lanes are not affected during the installation of the new readers. The lanes at the gates will remain operational while the work is done. Once the grey tag readers are removed, residents who use grey tags and have the HID app installed will be able to use the new readers; residents who don't yet have the new app on their mobile devices will need to use the other gates.

Please take note of the following installation dates at the specified gates:

- Berg River Gate Entry | Entry and Exit Lanes 2 and 3 | Tuesday, 23 January 2024
- Val de Vie Main Gate | Entry and Exit Lanes 2 and 3 | Wednesday, 24 January 2024

- Pearl Valley Main Gate | Entry and Exit Lanes 2 | Thursday, 25 January 2024
- L'Huguenot Gate Entry | Entry and Exit Lanes 2 | Tuesday, 30 January 2024
- Pearl Valley Delivery Gate Entry and Exit Lanes – grey tag functionality will be removed and not replaced | Wednesday, 31 January 2024.

Thank you for understanding the importance of this project and your patience at the main gates should you experience a short delay during the roll-out.

Kind regards

Pearl Valley HOA & Val de Vie Winelands Lifestyle HOA

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