



## Embracing Digital Transformation | Grey Tags

Dear Resident,

The Security at our Estate is one of the main reasons residents from all over the country decide to reside here. Best-in-class technology is used to facilitate access to the Estate, and to this end, a more secure alternative to the grey tags was identified and successfully tested.

Grey tags were used to date to facilitate access for residents unable to use the biometric readers as their fingerprints can't be read. With the new HID Mobile Credential System, residents can use their mobile devices with their unique mobile credentials to access the entry and exit gates. Using their mobile device, they always have their credential on hand, reducing the risk of losing them compared to a small grey tag. It is important to note that only the grey tag readers at the entry and exit gates will be replaced with this new system. The grey tag readers at other facilities will remain in place.

Removing the grey tag readers and installing the new keypads will be done in phases to limit inconvenience to residents. The roll-out of the app will be done in two phases – the first 300 residents will be enrolled in January 2024, and the remainder of residents will be enrolled from March 2024 onwards. The keypads at the Visitor Lanes remain, and these lanes are not affected during the installation of the new readers.

Please take note of the following installation dates at the specified gates:

- Berg River Gate Entry | Entry and Exit Lanes 2 and 3 | Tuesday, 23 January 2024. The installation was completed yesterday, and residents are using the HID Application successfully to enter and exit the Estate.
- Val de Vie Main Gate | Entry and Exit Lanes 2 and 3 | Wednesday, 24 January 2024
- Pearl Valley Main Gate | Entry and Exit Lanes 2 | Thursday, 25 January 2024
- L'Huguenot Gate Entry | Entry and Exit Lanes 2 | Tuesday, 30 January 2024
- Pearl Valley Delivery Gate Entry and Exit Lanes – grey tag functionality will be removed and not replaced | Wednesday, 31 January 2024.

Thank you for understanding the importance of this project and your patience at the main gates should you experience a short delay during the roll-out.

Kind regards

Pearl Valley HOA & Val de Vie Winelands Lifestyle HOA

Pearl Valley Golf & Country Estate, R301, Wemmershoek Road, Paarl, Cape Town, South Africa 7646,  
South Africa, 0218678000

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